



CTRM[®] Surviving Violent Crime

Counter Threat Response Model

PROTECTION AGAINST VIOLENCE

› KEY BENEFITS

For Staff

- **Learn** survival skills for violent confrontations - protecting and safeguarding human life.
- **Equip** employees with knowledge and capability to respond effectively to incidents that threaten and endanger life.
- **Increase** personal safety and confidence.
- **Reduce** stress, panic and confusion for victims in a violent attack.
- **Reduced** negative impacts on victim's physical and psychological wellbeing.

For organisations

- **Reduce** social and economic costs from unskilled responses to acts of violence.
- **Enhance** emergency procedures and business continuity planning combined with effective life-saving skills.
- **Add value** to corporate social responsibility measures – a conscientious focus on staff and public safety.

› WHY PASSMORE DUFF

- Robust, tested and proven approach to violent attacks first developed in 2001 for a leading Australian Airline (aligned to FAA Guidelines) to effectively respond to all acts of violence on-board an aircraft, including hijack.
- Training design, frameworks and tactics developed and delivered by specialists in workplace violence since 1996.
- Highly qualified team with more than two decades of risk management and training experience, underpinned with a range of academic qualifications.
- Subject matter experts drawing on their expertise from operating in high risk environments i.e., Tactical Policing and Counter Terrorism Teams & Military SF.
- Award winning training solutions for training excellence in workplace violence.

'When Your Life... Is Threatened'

Tactics for Surviving Violent Crime & Terrorism



› BACKGROUND – WHY TRAIN?

In 2015 the Australian Institute of Criminology reported the following violent crimes:

- 21,380 victims of sexual assaults
- 523 victims of kidnapping/abduction
- 236 victims of homicide
- 8,966 victims of robbery
- 152 victims of attempted homicide
- 176,427 victims of assault (2007)

› HOW HAS THE RISK CHANGED?

Technological advancements enable 24/7 coverage, reporting and propaganda relating to global events and violence. The internet and social media harnessed by determined and relentless extremists to incite others, often isolated and disturbed individuals, to plan and carry out violent acts and murder against society.

In Sept 2016, ISIL in one of their online magazines incited 'lone wolf' attacks to "kill them on the streets of...Broadmeadows, Bankstown and Bondi. Kill them at the MCG, the SCG, the Opera House, and even in their backyards"

The Australian government has raised that national level of terror alert warning to probable. In connection with its assessment of risk, the government has stated:

- "Australia and Australians are viewed as legitimate targets and those who wish to do us harm believe they have an ideological justification to conduct attacks".
- "Australians should go about their daily business as usual but should exercise caution and be aware of events immediately around them".

Recent terror attacks include: The Lindt Café Siege in Sydney; shooting murder of a civilian police employee in Parramatta; stabbing of two police officers in Melbourne; and a car attack in Bourke Street Melbourne. While infrequent, these incidents threaten life and are increasingly part of the world in which we now live.

› OBJECTIVES AND FOCUS OF THE TRAINING?

The 'Counter Threat Response Model' (CTRM[®]) provides critical knowledge, skills and tactics to decrease people's vulnerability as victims and provides participants with essential capabilities to assess, evaluate and respond effectively to a range of violent attacks from serious assaults through to acts of terrorism.

› AUSTRALIAN FACTS ABOUT THE TERROR THREAT ENVIRONMENT

Aside from numerous actual attacks on both police and civilians, there have been many more thwarted plots. Since 2014 these include:

- Planned attack by 5 men on Melbourne's landmarks (Federation Square, Flinders St Station) on Christmas Day
- Imminent shooting attack on random public and to target a government building/facility (Parramatta Court / Garden Island Navy Base / Victoria Barracks)
- Kidnap and behead innocent people on camera and release footage in Sydney and Brisbane (arrested man heavily armed with firearms, machetes, knives - with attack imminent)
- Two teenagers planning to behead member of public in Sydney's southwest (bayonets)
- Teenager planning to stab a NSW Police Officer to death
- Teenager, supporting Syrian extremism, planning lone-wolf attack with firearm – targeting civilians in Sydney
- Teenage extremist planning to behead a police officer and shoot civilians on Anzac Day
- Two terror plotters planning an attack at Parramatta Westfield (knife and details on making a bomb detonator)
- Plan to detonate bombs at Mother's Day event in Melbourne
- Plan to run over police officer, kill the officer with a knife, take the officers firearm and go on a shooting rampage during Anzac Day events (Melbourne)
- Two men in Sydney's southwest planning to stab people in the kidneys and neck and commit a public beheading of a civilian (hunting knife)

Australia had the eighth highest number of Islamic State inspired attacks and plots amongst the OECD countries between 2015 - 2016. Incident numbers amongst OECD countries spiked 650% in just one year. *(Institute for Economics and Peace – IEP)*

› TRAINING SOLUTIONS

We offer specialised training services to meet your specific learning and development needs and organisational risk profile:

- Our face to face sessions:
 - Facilitated workshop: Introduction, awareness and practiced application of tactics within CTRM: (Duration 1 Day)
 - Short Intensive Training Session (S.I.T.S): Experiential learning Applying CTRM to specific scenario's: Duration 4 hours
- Option for development and delivery of a blended training solution comprising e-Learning, combined with ½ day facilitated session.

› WHO IS THE TRAINING FOR

The 'Counter Threat Response Model' (CTRM®) training is essential for (people, government and organisations) whose lifestyle or work environments present increased risk exposure to acts of violence.

For organisations training enhances business continuity plans and procedures focusing specifically on emergency response arrangements, ensuring people have the necessary skills and capability to respond effectively to an act of violence or terrorism.

› PROGRAM MODULES

Topic 1: The Threat Environment

Focuses on critical thinking and analysing skills / competencies related to assessing and evaluating risks within acts of violence to enable an effective response:



- Appreciating the threat environment / assessing and evaluating risks
- Motivations behind various acts of violence / terrorism
- Evaluating effective courses of action and contingency responses
- Tactical thinking, decision making and contingency planning
- Managing stress within traumatic events

Topic 2: Incident Response – Application of the CTRM

Focuses on a set of response skills / competencies to enable people to apply tactics and skills to respond effectively. This Includes:

- Behaviours and tactics for hostage / siege situations
- Behaviours and tactics aimed at increasing survival against violent assaults including knife attack, active shooter, robbery and acts of terrorism

› CUSTOMISATION

- Our training solutions are contextualised to meet your specific operating environment, business and risk management profile.

CONTACT

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